Policy on Treatment of Inactive Accounts

A Client account in which there is no trade transaction during the whole of a financial year shall be identified as ‘Inactive Account’. At the end of every financial year, a process shall be carried out to identify the account in which there is no transaction during the year and such accounts shall be marked as ‘Inactive’. In the event of activation of such account in future, a written request to activate the broking account along with self attested PAN Card copy shall be procured from the client and the validity of all the relevant KYC data and documents shall be checked and the changes, if any shall be updated with the help of supporting documents before putting such account in an active state.